

Payment Assistance Scheme



Assessment checklist for agencies only

Customer Name			
DOB			
Sydney Water account number			
Property address			
Contact number (home)		Mobile	e
Email			
Customer type	owner-occupier	private tenant	ÁncùYÁn?[ˇ•ā]*/Œ-{¦åæà ^ÁnPousingÁs^}æ}
Note: If the customer is a public of They can contact their relevant he Does the customer own more than one pro (Multiple property owners are not eligible for the customer of the customer of the customer is a public of the customer is a customer in the customer in the customer in the customer is a customer in the customer in th	ousing authority for a	ssistance.	ot eligible for payment assistance. Yes NoÁ
Does the customer receive Centerlink pay	ments?Á		Yes NoÁ
Owner-occupier: Is there a pension rebate	on the bill?Á		Yes NoÁ
Pæç^Á[´Á ã @ åÁ@ Ár} æ) & Áæt ^^{ ^} o	¥[{Án@^Án^}æ)c?Á		Yes NoÁ
Does the tenant have an invoice from the A A æ Â 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Á^ædÁ^•cæe^agentÁBÁ&[]	^ /k - Á Ù^ å} ^^	Yes NoÁ
How many æa* o live in the property?	Number of c	children	Total ♣) Ánousehold inc[m^:Á
Hardship indicators – tick all that	apply		
Low income Pension	concession	Change of employm	ent Bereavement
Illness/disability Relation		Refugee/asylum see	eker Long term financial hardship
Change in family circumstances	CALD	DV	
Other extraordinary circumstand	ces (fire, flood, accident	t etc)	
Comments			

Has customer had PAS previous quarters?			'es	No
Does the customer agree to go on a payment plan?			'es	No
Where possible encourage arrangement as close to regular water use. If yes, amount		use.	forti	nightly monthly
Have you discussed CentrePay?		Y	'es	No
Have you offered	EAPA	Y	'es	No
•	Emergency as	sistance Y	'es	No
	Financial coun	selling Y	'es	No
Other assistance offered	i			
Are there any leaks at the	ne property?	Y	es	No
Assessor				
Assessor Agency Name	PI	hone	Email	
Agency Name Case workers Name ivacy Notice:	PI	hone	Email	mining their eligibility for the Payme
Agency Name Case workers Name ivacy Notice: e're collecting the applicant's posistance Scheme. We will kee duntary, however if you do not your agency's information, ple eclaration: I have the applicant's consections of the second of the	personal information and your age the information secured and it provide sufficient information, we asse contact us at customercare	pency details for the pu will be accessible only e may be unable to as @sydneywater.com.ad	Email urposes of determination of the Customers of the Application	mining their eligibility for the Payme er Care team. Any information provintion. To access or update the application that has been provided by
Agency Name Case workers Name ivacy Notice: e're collecting the applicant's possistance Scheme. We will kee folluntary, however if you do not your agency's information, pleseclaration: I have the applicant's consect believe to be correct.	personal information and your age the information secured and it provide sufficient information, we case contact us at customercare tent to undertake this assessment	pency details for the purification will be accessible only emay be unable to as @sydneywater.com.au	Email urposes of detern y to the Custome seess the application r behalf. All info	er Care team. Any information provi
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PAS

Assessed by Name

Approved

Declined

Amount \$

Date