

## VOLUNTEER ROLE DESCRIPTION

### Redkite Family Wellbeing Program New Caledonia Family Support Volunteer (French speaking)

**REPORTS TO:** Redkite Family Support Coordinator (Anne Moffroid)

**PRIMARY PURPOSE:** As well as looking after families who live in Australia, the Children's Hospital Westmead oncology ward treats children and young people from New Caledonia when they are diagnosed with cancer. Children and their families may never have been to Australia before they arrive for their treatment, and being from a French speaking nation, some may speak little or no English. These families undergo huge upheaval during this time, and that's where Redkite's New Caledonia Family Support volunteers come in.

New Caledonia Family support volunteers form part of the Redkite Family Wellbeing Program team. The purpose of this program is to provide practical and emotional support to families whose child is undergoing cancer treatment. All of our New Caledonia Family Support volunteers are fluent French speakers, allowing families to participate in program activities regardless of their English language abilities.

**THE ROLE:** As a New Caledonia Family Support volunteer you would work as part of a small team of volunteers to deliver the following aspects of the program:

- Weekly beadwork and craft sessions in the outpatients clinic
- Weekly morning or afternoon teas allowing families to get to know one another
- Ad hoc ward visiting to provide companionship to parents and children on the ward
- Ad hoc group activities in the clinic or in the community areas at Ronald McDonald house (located on the hospital campus)
- Leadership on local excursions (approximately once every 6 weeks) to enable families whose children are outpatients and in sufficiently good health to experience the sights and sounds of Sydney. (All children will be accompanied by at least one family member on each trip)



**DURATION AND LOCATION OF ROLE:** Volunteers join the team for either weekly or fortnightly shifts of at least 3 hours, and most of these activities take place on weekdays during office hours. Occasionally excursions take place on weekends. You must be available to commit to a regular 3 hour shift for a minimum of a year to be considered for this role.

**PERSONAL ATTRIBUTES:** To be considered for this volunteer role you must:

- Be 18 or over
- Be a fluent French speaker
- Be able to commit a weekly or fortnightly weekday shift for a minimum of a year
- Have a warm, friendly personality
- Be calm and empathetic, even in circumstances where others are upset or distressed
- Have strong professional standards and a clear understanding of why professional boundaries are important in a role such as this
- Be able to work well as part of a team

**HOW TO APPLY:** Please email Anne Moffroid via [amoffroid@redkite.org.au](mailto:amoffroid@redkite.org.au) to arrange a phone discussion about the role.

**SAFE RECRUITMENT PRACTICES:** Both Redkite and the Children's Hospital at Westmead are committed to child safety. We follow clear and transparent recruitment practices which include; references, an interview, Working with Children & National Police Checks. At every stage of the recruitment process we undertake thorough screening to ensure that anyone that joins the team aligns with our values and our commitment to child safety.

In addition, this role requires that you provide evidence of up to date vaccinations. We will provide you with information on these when you commence your volunteer paperwork.