

VOLUNTEER ROLE DESCRIPTION

Family Wellbeing Program Volunteer Beauty Therapist (unpaid)

REPORTS TO: Children's Hospital Westmead Volunteer Manager

CONTACT POINT: Redkite Family Support Coordinator (Anne Moffroid)

PRIMARY PURPOSE: The Redkite Family Wellbeing Program at the Children's Hospital Westmead provides practical and emotional support to families on the ward and in the out-patient clinic.

Our small team of beauty therapists, massage therapists and hairdressers offer much needed respite to parents whose child is receiving cancer treatment at the hospital. Some of these parents may not have returned to their family home for many months and are often unable to leave the hospital even for short periods of time.

The Family Wellbeing volunteers offer parents an opportunity to take a short break from the demands of caring for a sick child within a hospital setting. By volunteering your time and skills to this program, you can allow a parent a moment for some personal care and relaxation during a very difficult time.

We will provide you with a suitable space in the hospital for parents to come and visit you for their appointment. We ask that you bring your own products, but we will reimburse you for these. We provide refreshments and cover the cost of car parking at the hospital.

DURATION AND LOCATION OF ROLE:

We are looking for a volunteer able to regularly commit to a 5 hour session once a month or once a fortnight on either Mondays, Wednesdays or Fridays. In order to provide continuity for our program, we look for an intended commitment of a minimum of 12 months. This role is located at the Children's Hospital at Westmead.



DUTIES AND RESPONSIBILITIES MAY INCLUDE:

- Providing parents with high quality beauty therapy services
 - Putting parents at ease and helping them feel relaxed
 - Providing a professional service and maintaining strong professional boundaries
 - Providing a reliable service through a regular commitment to the Family Wellbeing Program
 - Ensuring confidentiality of clients' personal information
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KEY COMPETENCIES:

- You must be a professionally qualified beauty therapist to undertake this role and have relevant experience working in a beauty therapy role (could be specialist or generalist).
- Effective listening and verbal communication skills.
- A willingness to act in accordance with both Redkite and the Children's Hospital Westmead's organisational volunteer policies, procedures, code of conduct and relevant legislative requirements (these will be provided).
- Commitment to acquiring necessary knowledge, skills, and competencies to best support families. Appropriate training will be provided by the Family Support Coordinator.
- Understanding of the limitation of the volunteer role and when to refer on for more experienced assistance.

PERSONAL ATTRIBUTES:

- Able to earn others' trust by behaving in an honest, warm and ethical manner
- Punctual and reliable
- Open to asking for and receiving assistance and guidance
- Motivated and enthusiastic
- Community mindedness - a genuine interest in giving to others

EXPERIENCE:

- You must be a professionally qualified beauty therapist to undertake this role and have relevant experience working in a beauty therapy role (could be specialist or generalist).

HOW TO APPLY:

Please submit a CV and covering letter to Nicola Monk via nmonk@redkite.org.au.

Please note that in order to join the team at Westmead, you will need to give verification of immunisations, provide two references and undertake Working with Children and Police checks. We will provide you with detailed information on how to undertake all of these aspects of our recruitment process.
